

Yellowstone Insurance Exchange, RRG – Education Calendar 2025

January 22 – 12:00 p.m. (MT) “YES” Yellowstone Event System This webinar will review the process for entering events and the investigation, responses, and follow up when you receive an event. There will be group discussion and questions/answers on the “YES”. Estee will review the new enhancements to the YES. Presented by Estee Wichterich, RiskQual. Webinar time: 60 minutes, *1 Yellowstone education hour

February 12 – 12:00 pm (MT) “Is It Really a Claim?” – presented by Keith Nagel, Claims Yellowstone RRG **Yellowstone “Bootcamp 25’: Protecting Your Practice” presented by Kelly Casey**, Underwriter, Yellowstone RRG. **Keith** will discuss why not all claims are created equal. **Kelly** will discuss coverage types offered by Yellowstone ensuring no gaps. Q & A to follow. Webinar time: 60 minutes, *1 Yellowstone education hour

May 21 – 12:00 p.m. (MT) “YES” Yellowstone Event System This webinar will review manager and director roles, responses, and follow up when they receive an event. There will be group discussion and questions/answers on the “YES”. Presented by Estee Wichterich, RiskQual. Webinar time: 60 minutes, *1 Yellowstone education hour

June 9-11 – Yellowstone Insurance Exchange, RRG Annual Meeting & Risk Management Conference (On-site) Come and join us for education, excitement, and fun. *4 Yellowstone education hours for attending the full conference.

August 13 – 12:00 p.m. (MT) “Practical Documentation Strategies for Open Notes” – Presented by Jenny Swajkoski, with Hall Booth Smith, P.C. This webinar will review practical documentation strategies for healthcare providers using Open Notes, focusing on enhancing patient understanding, engagement, and safety. Webinar time 60 minutes. *1 Yellowstone education hour

September 17 – 12:00 p.m. (MT) “YES” Yellowstone Event System This webinar will review “YES” reporting and building reports. There will be group discussion and questions/answers. Presented by Estee Wichterich, RiskQual. Webinar time: 60 minutes, *1 Yellowstone education hour

November 12 – 12:00 p.m. (MT) “You’ve Been Sued: What Should Know” - Presented by Jenny Swajkoski, with Hall Booth Smith, P.C. This webinar will guide you through the claims process and outline the essential steps to effectively defend against a claim. Webinar time 60 minutes. *1 Yellowstone education hour



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